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FreedomVOICE Systems

Frequently Asked Questions

What is FreedomVOICE Systems?

FreedomVOICE Systems (FVS) develops and markets affordable, feature-rich voice messaging systems and services that enable businesses and professional offices of any size to communicate more effectively with their customers, clients, patients and associates. Its communications packages have proven advantageous for small and mid-sized businesses against competitors that lack similar capabilities in toll-free calling, voice mail boxes, follow-me-forwarding, e-mail voice and fax delivery and other services.

Who are FreedomVOICE's customers?

The company's customers are primarily entrepreneurs and professionals in small and home-based businesses, including attorneys, real estate agents, consultants, sales and manufacturing representatives, medical and dental professionals, independent health care practitioners and Internet marketers. Currently, FVS is experiencing growth with larger organizations. They have discovered FreedomVOICE's services are a viable, cost-effective alternative to replacing costly PBX systems, plus incurring future maintenance costs. FVS technology makes voice communications seamless, transparent and professional, no matter what size the company or how fast it grows.

How are the company's voice messaging services different that those of local Telco's?

FreedomVOICE can offer more powerful, individualized solutions than those available in the simple packages offered by the Bell companies. Freedom Voice's greatest strength is its ability to provide feature-rich, flexible, customizable systems at low prices, along with skilled customer support.

What makes FreedomVOICE’s service better than the other toll-free providers?

FreedomVOICE has been developing its own proprietary software program since 1996 and maintains an open systems technology platform. This means FVS can customize its system to fit a customer’s special needs, from voice mail scripting and talent, to automated credit card purchasing services.

Are there additional benefits for growing businesses?

FVS receives hundreds of positive customer testimonials a month describing how the company’s user-friendly systems allow them to project a much larger, more professional image to their customers than they would otherwise. This helps level the playing field when competing for business against larger firms. They also like the flexibility not found with other providers. Since they can add and customize features as their businesses grow, FreedomVOICE Systems can be with them on every step along their growth path.

How does Unified Messaging work?

With FreedomVOICE’s WebLINK feature, users can access all voice and fax messages as attachments in a single location on the Web, or via their email account. It’s an easy way for busy professionals to take better control of all their communications needs, streamline customer interaction and increase efficiency. They can also review call analysis reports, set call preferences and other features. One customer called it “the Swiss Army Knife of communications.”

Are the company’s products and services affordable?

Yes. The monthly packages are as affordable as any on the market, and range from \$9.95 to \$29.95 a month, plus per-minute charges (between 4.5 and 6.9 cents a minute).

Does FreedomVOICE require a long-term contract for those prices?

No. FreedomVOICE customers are on a monthly agreement.

Where can I get more information?

Check the company’s Web site (www.freedomvoice.com) for details on the different packages and many features FreedomVOICE created over the years to help businesses grow. Also, check FVS’s other services at www.adtrakker.net and www.faxfreedom.com.

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